

Queensland Blue Card Application Procedure for Intergenerational Programs

Is a Blue Card Required?

Adult participants of [Intergenerational Programs](#) only require Blue Cards if they are being held at a Childcare Facility.

If the program has the children going to an Aged Care Facility OR are the children & seniors are meeting at a public venue such as a park, library, community centre then the Adult Participants **DO NOT REQUIRE A BLUE CARD**. Programs held at a Public Venue are classed as mixed age events.

Additionally, you will not need a Blue Card if the Intergenerational Program runs for no more than 7 days in a calendar year, noting that a calendar year starts from 1 January and ends on 31 December and a 'day' is for any period of time on 1 day, irrespective of whether it is a full day or part day.

Transport and Main Roads Customer Reference Number (CRN)

Before commencing the Blue Card Application Process, ensure that the applicants CRN details have been updated, including address, mobile number and/or email address.

An applicant will have a CRN if they have held a Queensland Driver's License, Marine License, had a Registered Motor Vehicle (including Mobility Scooters), have an Adult Proof of Age Card/Photo Identification Card, or has applied for a Disability Parking Permit*

[Where to find your customer reference number | Transport and motoring | Queensland Government \(www.qld.gov.au\)](#)

Access to a mobile number or email address is required to complete the online Blue Card Application as an Authentication Code will be sent to verify the applicant.

A free [Gmail](#) account can be set up if the applicant does not have access to a current email address.

The Applicants photograph associated with the CRN will also need to be updated if it is more than 6 years, 11 months old.

* CRNs attached to a Disability Parking Permit may not have had the Applicant's Evidence of Identity recorded. Original & current identification documents will need to be presented to TMR in person & a photo taken.

For Blue Card Applicants who do not have a CRN, [Original & Current Identification Documents](#) will need to be presented to TMR in person & a photo taken

There is no cost associated with this & the applicant will be provided with a Letter with Customer Reference Number.

If for any reason Applicants are unable to attend a TMR Customer Service Centre & they need to create a CRN or to have their photo & signature stored they can complete a [New Customer/Photo & Signature Remote Application](#)

Blue Card Application Process

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Blue Card Applications can be done by completing a [Blue Card Application](#) Form & lodging it by email, post or in person. This process can take up to 28 days to be processed, and you will receive your Blue Card in the mail.

Alternatively, you can Register for an [Online Account](#). This is where you will need to have access to the Mobile Phone or Email Address that you supplied for your TMR CRN, as you will be sent an Authentication Code to complete your registration.

When you have completed this, you will need to supply the Program Coordinator and/or Childcare Centre your Application Number, Name & Date of Birth and they will link your application to them through their Organisational Blue Card Portal.

Once your Online Account has been linked, you will then be able to complete your Blue Card Application. By selecting 'Volunteer', there will be no cost associated with the application.

On completion of your Blue Card Application, you will receive email notification of your application, following by a second email advising of your application being approved. This can happen as quickly as within 24 hours. You will then receive your Blue Card in the mail within 14 days.

Blue Card Information for Organisations running Intergenerational Programs

For information regarding the Blue Card Services Organisational Portal, click in the following links.

[Organisations Employing Blue Card Workers](#)

[Blue Card Services Organisation Portal](#)

[Using the Organisational Portal Checklist](#)